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CORYELL CITY WATER SUPPLY DISTRICT

SERVICE APPLICATION AND AGREEMENT

9440 FM 929 · Gatesville, Texas 76528-3357

Phone (254) 865-6089 Fax (254) 865-0148

www.coryellcitywater.com

E-mail: info@coryellcitywater.com

NOTE: FORM MUST BE COMPLETED BY APPLICANT ONLY.

Please Print:

DATE: _____ EASEMENT RECEIVED: _____ ACCOUNT #: _____ - _____ - _____
(OFFICE ASSIGNED)

APPLICANT'S NAME _____ OWNER _____ RENTER _____

CO-APPLICANT'S NAME _____

CURRENT BILLING ADDRESS: _____ **PHYSICAL (911) METER ADDRESS:** _____

PHONE NUMBER - Home (____) _____ Work (____) _____

DRIVER'S LICENSE NUMBER OF APPLICANT _____

E-MAIL ADDRESS _____

NEW INSTALL _____ REINSTALL _____ TRANSFER _____

SPECIAL SERVICE NEEDS OF APPLICANT _____

The District shall sell and deliver water service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the District in accordance with the Service Policies of the District, as amended from time to time by the Board of Directors of the District. Upon compliance with said Policies, including payment of a deposit, the Applicant shall become eligible to receive service.

The Applicant shall pay the District for service hereunder as determined by the District's Service Policies and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Applicant acknowledges receipt hereof by execution of this Agreement. A copy of this Agreement shall be executed before service may be provided to the Applicant.

The District shall have the authority to discontinue, terminate or suspend the service to any customer not complying with any policy or not paying any utility rates, fees or charges as required by the District's published Service Policies. At any time, service is discontinued, terminated or suspended, the District shall not re-establish service unless it has a current, signed copy of this agreement.

All water shall be metered by meters to be furnished and installed by the District. The meter connection is for the sole use of the customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or sub-meter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Applicant's property at a point to be chosen by the District, and shall have access to its meter and equipment located upon Applicant's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Applicant's property. **The Applicant shall install, at their own expense, any necessary service lines from the District's facilities and equipment to the point of applicant's use, including any customer service isolation valves, backflow prevention devices, pressure regulators, clean-outs, and other equipment as may be specified by the District. Upon installation, customer valve and pressure reducers are installed but only as an initial install and as a courtesy. Any repair or replacement needed thereafter will be the customer's responsibility and at the customer's expense. Any leaks or line breaks after the meter itself will be the customer's responsibility.**

The District shall also have access to the Applicant's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or the District's Service Policies.

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The District shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air-gap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than **0.25 %** lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- e. No solder or flux which contains more than 0.2 % lead may be used for the installation or repair plumbing on or after July 1, 1988, at any connection which provides water for human consumption.

The District shall maintain a copy of this agreement as long as the Applicant and/or premises is connected to the public water system. The Applicant shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the District or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the District's normal business hours, except in emergencies.

The District shall notify the Applicant in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Applicant shall immediately correct any undesirable practice on their premises. The Applicant shall, at their expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District as required. Failure to comply with the terms of this service agreement shall cause the District to terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Applicant.

In the event the total water supply is insufficient to meet the service needs of all of the District's customers, or in the event there is a shortage of water, the District may initiate the Emergency Rationing Program as specified in the District's Service Policies. By execution of this Agreement, the Applicant hereby agrees to comply with the terms of said program.

By execution hereof, the Applicant shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other customers/users of the District, normal failures of the system, or other events beyond the District's control.

The Applicant shall grant to the District permanent recorded easement(s) dedicated to the District for the purpose of providing reasonable rights of access and use to allow the District to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the District's purposes in providing system-wide service for existing or future customers.

It will be the customer's/applicant's responsibility to notify the District of digging, excavation, construction, or new development on or around the property that could conflict with the District's water service. **A minimum of 48 hours** prior to construction will be required to notify the District to have all water mains and services located. Failure to do so will result in a charge for all costs of repairs if the water main or service is damaged or conflicted. If damages are not paid it will be cause for disconnection of service until balance is paid in full.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall justify discontinuance, termination or suspension of service until such time as the violation is corrected to the satisfaction of the District.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the District's Service Policies.

- **APPLICANT ACKNOWLEDGES THAT HE/SHE HAS READ ALL THE ABOVE PROVISIONS AND AGREES TO THE SAME.**

Applicant Name Printed

Applicant Signature / Date

Date Approved

CORYELL CITY WATER SUPPLY DISTRICT

9440 FM 929 · GATESVILLE, TEXAS 76528

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GENERAL MANAGER: JOE JONES OFFICE MANAGER: HEATHER MINONNO

NEW CUSTOMERS

The Coryell City Water Supply District is a conservation and reclamation district created by the Texas State Legislature on June 6, 1979, Under House Bill No. 2222.

The District is governed by a board of eleven directors who are appointed from different areas it serves. The system is located in Coryell, McLennan, and Bosque and Hamilton counties.

Within 30 days of submission of the Service Agreement to the District, the Applicant is responsible for supplying the District with recorded Right-of-Way Easement(s) dedicated to the District for the purpose of providing reasonable rights of access and use to allow the District to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the District's purposes in providing system-wide service for existing or future customers. Customers who fail to submit this information to the District within the 30-day period are subject to disconnect without notice.

METER INFORMATION

The cost of a new meter is \$4,030.00 and is set within 6 ft. of the main line. Re-installation of a meter where a meter has previously been is \$350.00. A transfer fee for property being sold where the meter stays intact is \$170.00. All of the above figures include \$150.00 customer security deposit.

BILLING & PAYMENT INFORMATION

Bills are due upon receipt and are late as of the 15th of each month. A fee of 10 percent is assessed each month on the current month's unpaid balance. For your convenience, Coryell City Water Supply District offers several payment options: by mail, office drop box, and monthly bank draft. Also, payment can be made with a credit or debit card by phone or online at www.coryellcitywater.com. A 3% processing fee will be charged for all credit and debit card services. Applicants over the age of 60 may provide the District with proof of age and will be granted a 10-day grace period on their water bill due date each month.

Our normal business hours of operation are Monday through Friday from 8:00 A.M until 5:00 P.M. Excluding all Federal Holidays. A night depository box is located at the front of the building for customer convenience.

WATER RATES

\$60 per month is your basic service connection fee, which does not include any water usage. Water is then billed out at:

0 -	5,000	gallons	\$6.50 per thousand
5,000 --	10,000	gallons	\$7.50 per thousand
10,001 –	15,000	gallons	\$8.50 per thousand
15,001 –	25,000	gallons	\$9.50 per thousand
25,001 –	40,000	gallons	\$10.50 per thousand
40,001--	and up +		\$12.00 per thousand.

CCWSD offers a leak incentive to customers who call our office with a water main leak location. Credit will be given on a single occurrence location of a faultless, legitimate water main leak. The credit will be posted to the customer's next water bill. One credit per customer offered each month. You can report water main leaks anytime at (254) 865-6089.

CORYELL CITY WATER SUPPLY DISTRICT WELCOMES YOU AS A NEW CUSTOMER!

A Consumer's Guide to Backflow Prevention in Texas

The Texas Commission on Environmental Quality requires all public water systems to maintain a cross-connection control program that protects the distribution system delivering drinking water to your home or business.

- A cross-connection control program includes:
- An inspection of the customer's private plumbing to identify and prevent cross-connections and potential contamination, including contamination from high lead levels in the plumbing.
 - Installation and testing of backflow-prevention assemblies, where required.
 - Rules to prevent cross-connections and unacceptable plumbing practices—ordinances, regulations, service agreements, and a plumbing code.
- Some public water systems may have more stringent requirements than the TCEQ. TCEQ regulations are the minimum requirement.

GE-411 (rev. 9/16)

What is a cross-connection?

A physical connection between potable water and an actual or potential contamination hazard that could make the water unsafe to drink. Wherever there is a cross-connection, there is a potential threat to public health from contaminants.

What is backflow?

Water flowing in the opposite of its intended direction, either from a loss of pressure in the supply lines or an increase in pressure on the customer's side. When the water backflows it can carry contaminants with it into the water lines.

Common cross-connections:

- ◆ **Garden hose:** Backflow can occur at your home if you leave a garden hose turned on and submerged in a swimming pool, insert it into your car's radiator to flush out the antifreeze, or attach it to an insecticide sprayer. That material could siphon back into your potable water.
- ◆ **Private well:** Backflow can also occur from an untreated water supply, such as a private well, if the well plumbing is connected to the potable-water-supply plumbing. The untreated water could be pumped into the potable-water supply serving your home and into the public water system.
- ◆ **Lawn sprinkler system:** TCEQ regulations require that all lawn sprinkler systems be connected through a backflow-prevention assembly—without which, the stagnant water, and anything in it, from the sprinkler system could be drawn into the potable-water supply for your home.

How can backflow be prevented?

Backflow into a potable-water system can be prevented by using a backflow-prevention assembly, or an air gap, which is a physical separation between the water supply and a potential source of pollution. Licensed professionals as well as your public water system are responsible for determining the type of backflow-prevention assembly required, based on the degree of hazard.

Testing backflow-prevention assemblies

Because backflow-prevention assemblies are mechanical assemblies that can fail, the TCEQ requires testing of all backflow-prevention assemblies at installation by a TCEQ-licensed tester. Backflow-prevention assemblies installed to protect against any health hazard must be tested annually.

How can I find out more information about backflow?

For more information about backflow and cross-connection control, visit <www.tceq.texas.gov/goto/cc>.

www.tceq.texas.gov/publications/gi/gi-411.html



Texas
Commission on
Environmental
Quality

How is our
customer service?
[tceq.texas.gov/
customer survey](http://tceq.texas.gov/customer survey)

The TCEQ is an equal opportunity employer. The agency does not allow discrimination on the basis of race, color, religion, national origin, sex, disability, age, sexual orientation, or veteran status.

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